

# SkyStone

The ultimate solution for adding Skype to your business.

## Enhance your business with Skype in a professional way

SkyStone is a software gateway that connects Skype to your PBX. Allows your co-workers to take full advantage from Skype services without requiring a PC or USB phones or headsets, thus preventing the uneasiness of using two separate telephones.

Skystone gives you the advantage of receiving telephone calls from your clients and suppliers via Skype directly onto your fixed telephone, thus adding all the services provided by your telephone system to all your calls to your Skype contacts.



## Free calls to your Skype contacts directly from your desktop telephone

With SkyStone you can talk with your Skype contacts for free using your fixed telephone thus easily cutting the telephone bill of your company.

All the telephones connected to your PBX system are immediately enabled to call and receive calls via Skype.

A PC on your desktop that runs Skype and that can never be switched off is no longer necessary, nor a personal Skype account.

## All the advantages of your PBX services added to Skype

With SkyStone, Skype trunks will be added to your regular ISDN, analogue and VOIP lines and used as extra trunks for your business.

The telephone services provided by your PBX will be available for any incoming and outgoing Skype call: customer care or auto-attendant calls, direct dial calls, call hold and transfer to a colleague, conference, Voice Mail, recording, LCR service and, of course, document such calls as well.

## Compatible with any system

Skystone installs on a PC or a Server on your LAN and directly connects via VOIP (SIP/H323) with any new generation IP PBX system.

If the PBX in use is digital ISDN or an analogue PBX and does not support VOIP services, a media gateway such as OneStream can be used for connecting SkyStone.

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## Find out how to enhance your work and how to save using SkyStone in your company.

- Call your Skype contacts from your desk phone for free
- Receive calls onto your fixed telephone from a Skype contact
- Connect your website to your PBX
- Connect your branches through Skype
- Talk for free with your co-workers
- Offer your contacts abroad with a local number thanks to Skype-IN
- Call any country at convenient rates thanks to Skype-OUT

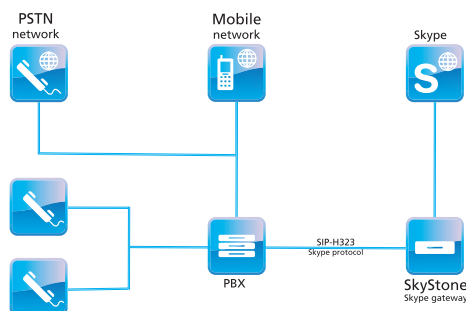


### Enhance your website with new features for your clients

More and more business website offer existing, new or potential clients with the chance of calling them via free Internet calls in order to retrieve information or technical support.

Thanks to its private and business use, Skype is the most natural client software for accessing 'Click2Call' services and SkyStone provides everything you need for a quick integration with your website.

Any call originated by Skype users surfing the company websites will terminate onto telephones connected to the PBX, thus being able to benefit from support operators and features existing on you landline, such as the auto-attendant and queue management, providing high quality services.



### Integrated with Blue's One

Thanks to the interaction with Blue's One CTI TAPI, you can add new contacts to SkyStone in a click, search and call them directly without dialling leading codes.

### Save money using SkyStone calling your colleagues while they are out of their offices

When your colleagues are on a business trip or temporarily working in a remote office or even from home, you can use SkyStone and call them for free from the telephone of your office and talk via Skype. Lastly, thanks to the latest mobile services you will be entitled to free calls to your colleagues directly onto their mobile phones if they are using a Smartphone that runs Skype mobile and have a UMTS or Wi-Fi connection: whenever they are on trip, in a hotel or near a Wi-Fi Hot Spot, they will receive calls for free directly on their mobile phone, no matter in part of the world they are.

### Cut international call costs with Skype-OUT

SkyStone allows you to using Skype as a virtual telephone operator and thanks to Skype-OUT services offering fixed and mobile calls anywhere in the world at very convenient rates, you will be able to dramatically cut you company telephone bill. This service is automatic as well: the LCR feature of the PBX that connects to SkyStone will route calls via Skype-OUT.

### Improve your support service using Skype-IN

Skype-IN is a Skype service that provides o geographic telephone number in a large number of Countries at the cost of a small monthly fee, without installing any fixed line. With SkyStone and Skype-IN you can offer your international clients a local telephone number where they can call you on for receiving information and support from your company.

This offers your clients the possibility of contacting you at low costs – the rate is that of a local call instead of international – providing you with a high business visibility

### Requirements and compatibility for SkyStone

Imagicle software solutions are run with a deep integration to the telephone and network infrastructure of your Company.

For this reason, before installing these solutions, please verify the requirements and compatibility with the telephone systems.

Interoperability with platforms and system requirements are continuously updated; you can verify them on our website in the sections dedicated to the product specification pages.